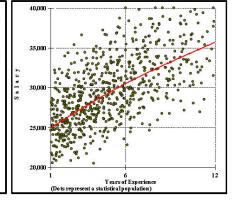
ERI's 2013 Gaming Salary Survey provides market-based pay data for 127 benchmark jobs in this 250+ page publication. Input was received from organizations located in multiple states and the District of Columbia. The effective date of the data is March 31, 2013.

Two pages of information are reported for each benchmark position, including job descriptions, Selected Characteristics of the Occupation (SCOs), total annual direct compensation, incentive/variable pay, survey means, medians and percentiles, and graphs with data points. The survey contains three different sections of data: 1) public data, 2) ERI Assessor databases, and 3) data provided by participants. Please see the example format below:

No. of Incumbents	Mean	First Decile	First Quartile	Median	Third Quartile	Ninth Decile	Rate of Error
	\$26,404	\$19,014	\$21,622	\$25,970	\$33,302	\$37,702	
	\$26,404	\$19,014	\$21,622	\$25,970	\$33,302	\$37,702	0.2
	\$30,513	\$26,074	\$27,900	\$29,970	\$32,661	\$35,035	
	\$356	\$306	\$328	\$352	\$384	\$411	
	\$30,869	\$26,380	\$28,228	\$30,322	\$33,045	\$35,446	
	\$37,079	\$18,032	\$28,167	\$38,704	\$41,404	\$44,000	
	\$1,955	\$500	\$969	\$1,456	\$3,262	\$5,000	
227	\$39,034	\$18,532	\$29,136	\$40,160	\$44,666	\$49,000	1.1
	Incumbents	Incumbents Mean \$26,404 \$26,404 \$30,513 \$356 \$30,869 \$37,079 \$1,955	Incumbents Mean Decile	Incumbents Mean Decile Quartile	Incumbents Mean Decile Quartile Median	Incumbents Mean Decile Quartile Median Quartile	Incumbents Mean Decile Quarile Median Quarile Ninth Decile

Position Description

Greets and receives callers or visitors at establishment, and determines nature of business. Asks for caller's or visitor's name, arranges for appointment with or notifies person called upon on caller's arrival, guides caller to destination, and records name, time of call, nature of business, and person called upon. May issue visitor's pass when required. May type memos, correspondence, reports, and other documents. May operate PBX telephone console to receive incoming messages. May make future appointments and answer inquiries. May perform variety of clerical duties and other duties pertinent to type of establishment. May collect and distribute mail and messages. May work in office of medical practitioner or in other health care facility and be designated accordingly. eDOT: 237.367-038



Selected Characteristics of Occupation (SCOs) from ERI's Occupational Assessor

eDOT SCOs*		Mental & Stress Demands	Physical Demands		Far Acuity	N	
		Understanding & Memory		Strength	S	Depth Perception	N
eDOT code	237.367-038	Memory	F	Occasionally Lift/Carry	0	Accommodation	0
Occupational Code	237	Short Instruction Memory	F	Frequently Lift/Carry	0	Color Vision	N
Specific Vocational Preparation (SVP)) 4	Detailed Instruction Memory	F	Push/Pull	N	Field of Vision	0
Education Level	5	Sustained Concentration & Persistence		Walking	0	Environmental Conditions	
Worker Functions		Short Instruction	F	Sitting	F	Exposure to Weather	N
Data	3	Detailed Instruction	0	Standing	0	Extreme Cold	N
People	6	Concentration & Attention	F	Sit/Stand Option	N	ExtremeHeat	N
Things	7	Work Schedule	0	Climbing	N	Wet and/or Humid	N
Literacy Demands		Work Routine	F	Balancing	N	Noise Intensity Level	2
Mathematics Level	2	Work Distractions	F	Stooping	N	Vibration	N
Language Level	3	Work Decisions	0	Kneeling	N	Atmospheric Conditions	N
ReasoningLevel	3	Work Completion	F	Crouching	N	Proximity to Moving Parts	N
Aptitudes	90	Social Interaction		Crawling	N	Exposure to Electrical Shock	И
General Learning Ability	3	Public Interaction	F	Reaching	0	Working In High Places	N
Verbal Aptitude	3	A ssignment/A ssistance	F	Reaching Upward	0	Exposure to Radiation	N
Numeric Aptitude	2	Work Review	0	ReachingDownward	0	Working With Explosives	N
Spatial Aptitude	2	Peer Interaction	F	Handling	0	Exposure to Toxic Chemicals	N
Form Perception	2	Work Behavior	F	Fingering	0	Exposure to Biohazards	N
Clerical Perception	3	Adaptation		Feeling	И	Other Environmental Conditions	N
Motor Coordination	2	A daptation to Change	0	Keyboard Use	F	Additional Measures	
Finger Dextenty	3	Hazard Awareness	0	Talking	F	Creativity	0
Manual Dexterity	2	Travel	0	Hearing	0	Administrative Activity	0
Eye-Hand-Foot Coord.	2	Independent Planning	0	Tasting/Smelling	N	Discretion/Independent Judgment	F
Color Discrimination	1			Near Acuity	0		

^{*} For an explanation of eDOT SCO values, please see the definitions on page 265.

Trended EEO-1 Demographic Estimates Specific Census data can be obtained by subscribing to ERI's Geographic Assessor

Trend to Month/YeDOT Title:		Receptionist			Codes: eDOT Code:		237.367-038	
OES Area:		US - National			OES Code:		1930007000000	
SOC Job Family:		Receptionists and In	formation Clerks		SOC Code:		434171	
			Black or African	Native Hawaiian or Other Pacific			American Indian or	
	Total	White	American	Islander	Asian	Hispanic or Latino	Alaska Native	Two or More Races
Male	7.3%	4.8%	0.9 %	0.0%	0.4 %	0.9%	0.1%	0.2%
Female	92.7%	68.2%	9.6%	0.1%	2.0%	10.5%	0.6%	1.6%
Totals	100.0%	72.9%	10.5 %	0.1%	2.5%	11.4%	0.6%	1.8%

Sample Information

Benchmark Title	Mean Total Compensation		
Chief Human Resources Officer	\$258,408		
Booking Manager	\$55,210		
Security Supervisor	\$52,253		
Chauffeur	\$39,434		
Receptionist	\$32,592		
Cashier	\$26,428		

Information is from ERI Assessor databases as of March 31, 2013.

Benchmark Job List

Cosmetologist Accountant Accounting Clerk Dishwasher

Emergency Medical Technician Accounting Manager Administrative Assistant Executive Chef (Fine Dining)

Advertising Manager Executive Chef (Hotel & Restaurant)

Alteration Tailor Executive Secretary Arcade Attendant **Financial Analyst Food Checker** Baggage Porter Head

Food Services Director Baker

Baker Helper Food Services Manager (Full Menu)

Bartender Food Services Manager (Mid-Size Location) Benefits Manager Food Services Manager (Small Location)

Bilingual Secretary Food Services Supervisor

Booking Manager Gambling Dealer Bowling Alley Manager Garde Manger Building & Facilities Manager Golf Club Manager Busboy/Girl **Graphic Designer** Cafeteria Counter Attendant Greenskeeper

Carpenter (Gen/Maint) Groundskeeper

Cashier **Group Sales Representative Cashiering Manager** Hairdresser

Chauffeur **Hand Sewer**

Checkroom Attendant Host/Hostess Restaurant

Chef **Hotel Attendant**

Chef Pastry Hotel Clerk **Chief Executive Officer Hotel Front Office Manager**

Chief Financial Officer Hotel General Manager Chief Human Resources Officer **Hotel Laundry Worker** Chief Marketing & Sales Officer **Hotel Sales Representative Chief Operating Officer** Housekeeping Director Coffee Shop Manager Housekeeping Supervisor

Coin Machine Service Repairer **Human Resources Clerk Compliance Officer Human Resources Manager**

Cook **HVAC** Mechanic **Illuminating Engineer**

Investigator Janitor

Kitchen Helper Lifeguard

Linen Room Attendant

Locksmith Mail Clerk

Maintenance Mechanic Marketing Manager Massage Therapist Parking Attendant Payroll Clerk

PBX Operator Receptionist

Plumber

Public Relations Representative

Purchasing Manager

Receptionist Reservation Clerk

Payroll Manager

Restaurant Assistant Manager

Restroom Attendant Retail Sales Clerk

Retail Store Assistant Manager (Experience) Retail Store Assistant Manager (Revenue)

Retail Store Manager (Experience) Retail Store Manager (Revenue) Risk Management Manager

Room Service Clerk Safety Manager Security Guard Security Manager Security Supervisor Set Decorator Set Designer

Show Host/Hostess

Singer

Soft Count Clerk Sound Controller

Sous Chef

Special Events Manager

Specialty Cook

Surveillance System Monitor Swimming Pool Servicer

Theater Manager

Ticket Sales Supervisor

Ticket Taker Time Clerk

Transportation Manager

Usher

Valet Booth Attendant Valet Parking Supervisor

Van Driver

Video Game Programmer

Waiter/Waitress

Waiter/Waitress Captain Waiters/Waitress' Assistant

Warehouse Manager

Wine Steward/Stewardess