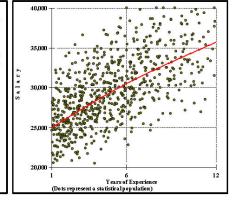
ERI's 2013 Food and Beverage Manufacturing Salary Survey provides market-based pay data for 122 benchmark jobs in this 240+ page publication. Input was received from organizations located in multiple states and the District of Columbia. The effective date of the data is March 31, 2013.

Two pages of information are reported for each benchmark position, including job descriptions, Selected Characteristics of the Occupation (SCOs), total annual direct compensation, incentive/variable pay, survey means, medians and percentiles, and graphs with data points. The survey contains three different sections of data: 1) public data, 2) ERI Assessor databases, and 3) data provided by participants. Please see the example format below:

Categories	No. of Incumbents	Mean	First Decile	First Quartile	Median	Third Quartile	Ninth Decile	Rate oj Erroi
Public Databases								
Annual Salary		\$26,404	\$19,014	\$21,622	\$25,970	\$33,302	\$37,702	
Incentive/VariablePay								
Total Direct Annual Compensation		\$26,404	\$19,014	\$21,622	\$25,970	\$33,302	\$37,702	0.2
ERI Assessor Databases								
Annual Salary		\$30,513	\$26,074	\$27,900	\$29,970	\$32,661	\$35,035	
Incentive/VariablePay		\$356	\$306	\$328	\$352	\$384	\$411	
Total Direct Annual Compensation		\$30,869	\$26,380	\$28,228	\$30,322	\$33,045	\$35,446	
Survey Participants' Databases								
Annual Salary		\$37,079	\$18,032	\$28,167	\$38,704	\$41,404	\$44,000	
Incentive/VariablePay		\$1,955	\$500	\$969	\$1,456	\$3,262	\$5,000	
Total Direct Annual Compensation	227	\$39,034	\$18,532	\$29,136	\$40,160	\$44,666	\$49,000	1.1

Position Description

Greets and receives callers or visitors at establishment, and determines nature of business. Asks for caller's or visitor's name, arranges for appointment with or notifies person called upon on caller's arrival, guides caller to destination, and records name, time of call, nature of business, and person called upon. May issue visitor's pass when required. May type memos, correspondence, reports, and other documents. May operate PBX telephone console to receive incoming messages. May make future appointments and answer inquiries. May perform variety of clerical duties and other duties pertinent to type of establishment. May collect and distribute mail and messages. May work in office of medical practitioner or in other health care facility and be designated accordingly. eDOT: 237.367-038



Selected Characteristics of Occupation (SCOs) from ERI's Occupational Assessor

eDOT SCOs*		Mental & Stress Demands		Physical Demands		Far Acuity	N
		Understanding & Memory		Strength	S	Depth Perception	N
	237.367-038	Memory	F	Occasionally Lift/Carry	0	A ccommodation	0
Occupational Code	237	Short Instruction Memory	F	Frequently Lift/Carry	0	Color Vision	N
Specific Vocational Preparation (SVP)	4	Detailed Instruction Memory	F	Push/Pull	N	Field of Vision	0
Education Level	5	Sustained Concentration & Persistence		Walking	0	Environmental Conditions	
Worker Functions		Short Instruction	F	Sitting	F	Exposure to Weather	N
Data	3	Detailed Instruction	0	Standing	0	Extreme Cold	N
People	6	Concentration & Attention	F	Sit/Stand Option	N	ExtremeHeat	N
Things	7	Work Schedule	0	Climbing	N	Wet and/or Humid	N
Literacy Demands		Work Routine	F	Balancing	N	Noise Intensity Level	2
Mathematics Level	2	Work Distractions	F	Stooping	N	Vibration	N
Language Level	3	Work Decisions	0	Kneeling	N	Atmospheric Conditions	N
ReasoningLevel	3	Work Completion	F	Crouching	N	Proximity to Moving Parts	N
Aptitudes	90	Social Interaction		Crawling	N	Exposure to Electrical Shock	N
General Learning Ability	3	Public Interaction	F	Reaching	0	Working In High Places	N
V erbal Aptitude	3	A ssignment/A ssistance	F	Reaching Upward	0	Exposure to Radiation	N
Numeric Aptitude	2	Work Review	0	ReachingDownward	0	Working With Explosives	N
Spatial Aptitude	2	Peer Interaction	F	Handling	0	Exposure to Toxic Chemicals	N
Form Perception	2	Work Behavior	F	Fingering	0	Exposure to Biohazards	N
Clerical Perception	3	Adaptation		Feeling	N	Other Environmental Conditions	N
Motor Coordination	2	A daptation to Change	0	Keyboard Use	F	Additional Measures	
Finger Dexterity	3	Hazard Awareness	0	Talking	F	Creativity	0
Manual Dexterity	2	Travel	0	Hearing	0	Administrative Activity	0
Eye-Hand-Foot Coord.	2	Independent Planning	0	Tasting/Smelling	N	Discretion/Independent Judgment	F
Color Discrimination	1	process of a compression of the		Near Acuity	0	na section and a consequence of the consequence of	

^{*} For an explanation of eDOT SCO values, please see the definitions on page 265.

Trended EEO-1 Demographic Estimates Specific Census data can be obtained by subscribing to ERI's Geographic Assessor

Trend to Month/Yea eDOT Title:		Receptionist			Codes: eDOT Code:		237.367-038	
OES Area:		US - National			OES Code:		1930007000000	
SOC Job Family:		Receptionists and In	formation Clerks		SOC Code:		434171	
			Black or African	Native Hawaiian or Other Pacific			American Indian or	
	Total	White	American	Islander	Asian	Hispanic or Latino	Alaska Native	Two or More Races
Male	7.3%	4.8%	0.9 %	0.0%	0.4 %	0.9 %	0.1%	0.2%
Female	92.7%	68.2%	9.6%	0.1%	2.0 %	10.5%	0.6%	1.6%
Totals	100.0%	72.9%	10.5 %	0.1 %	2.5 %	11.4%	0.6%	1.8 %

Sample Information

Benchmark Title	Mean Total Compensation		
Chief Human Resources Officer	\$259,744		
Maintenance Supervisor	\$69,727		
Food Chemist	\$75,104		
Logistics Coordinator	\$43,423		
Receptionist	\$32,589		

Information is from ERI Assessor databases as of March 31, 2013.

Characteristics of Participating Organizations (information taken from the ERI Survey Participant Database)

Revenue	Percent of Organizations			
Less than \$100,000	13			
\$100,000-\$1,000,000				
\$1,000,000-\$10,000,000				
\$10,000,000-\$100,000,000	7			
\$100,000,000-\$1,000,000,000	73			
Greater than \$1,000,000,000	7			

Benchmark Job List

Accountant Chief Financial Officer

Accounting Clerk Chief Human Resources Officer **Accounting Manager** Chief Manufacturing Officer Administrative Assistant Chief Marketing & Sales Officer

Area Sales Manager **Chief Operating Officer** Baker Coffee Sales Representative

Baker Helper **Compression Molding Operator**

Bakery Goods Sales Representative Computer Programmer Bakery Manager Controller, Top Corporate

Beer Sales Representative **Cost Estimator**

Beverage Sales Representative **Customer Service Manager**

Brewing Manager Customer Service Representative (General Calls)

Building & Facilities Manager Dairy Processing Operator

Butcher Drafter (Moderate) Buttermaker **Drafting Supervisor**

Buyer/Purchasing Agent **Electrical Engineer** Calibration Technician **Electronics Technician Cheese Casting Machine Operator Engineering Manager** Cheesemaker **Engineering Technician**

Chemical Engineer Expediter

Chemical Laboratory Technician **Extractor Operator** Chemist **Facilities Planner**

Chief Executive Officer **Food Chemist** **Food Technologist**

Food Tester
Forklift Operator

Grader Meat

Hand Packager

Hard Liquor Sales Representative Human Resources Assistant Human Resources Manager

HVAC Mechanic Industrial Engineer

Janitor

Labor Relations Manager

Laboratory Aide
Laboratory Clerk
Logistics Coordinator
Machine Operator
Machinery Mechanic
Maintenance Electrician
Maintenance Mechanic
Maintenance Supervisor

Maintenance Worker General
Manufacturing Engineer
Manufacturing Manager
Manufacturing Worker
Materials Handler
Materials Manager

Methods & Procedures Analyst

Microbiologist

Mechanical Engineer

Microbiology Technologist

Numerical Control Machine Operator

Numerical Control Machine Setup Operator

Occupational Nurse

Overhead Crane Operator

Packaging Engineer Packaging Manager

Packaging/Filling Operator

Payroll Clerk
Payroll Supervisor

Pet Food Sales Representative

Plant Engineer

Plant Manager (Experience)

Preventive Maintenance Coordinator Product or Brand Sales Manager

Production Foreman Production Planner

Production Planning & Control Manager

Programmer Numerical Control

Purchasing Manager
Quality Control Engineer
Quality Control Inspector
Quality Control Manager
Quality Control Test Technician

Receptionist

Refrigeration Engineer Refrigeration Mechanic Regional Sales Manager

Research & Development Manager (Non-Technical)

Safety Manager

Seafood Sales Representative Shipping & Receiving Clerk Shipping & Receiving Supervisor

Shipping Packer Slaughter Laborer

Soft Drink Sales Representative

Systems Analyst Time Clerk

Top Administrative Officer
Top Engineering Officer

Traffic Director

Vendor Quality Supervisor Warehouse Manager Warehouse Worker

Weigher

Wine Sales Representative

Workers' Compensation Administrator