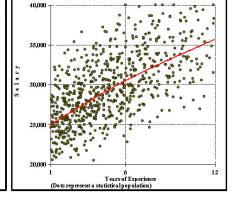
ERI's 2013 Chemical Manufacturing Salary Survey provides market-based pay data for 107 benchmark jobs in this 200+ page publication. Input was received from organizations located in multiple states and the District of Columbia. The effective date of the data is March 31, 2013.

Two pages of information are reported for each benchmark position, including job descriptions, Selected Characteristics of the Occupation (SCOs), total annual direct compensation, incentive/variable pay, survey means, medians and percentiles, and graphs with data points. The survey contains three different sections of data: 1) public data, 2) ERI Assessor databases, and 3) data provided by participants. Please see the example format below:

Categories	No. of Incumbents	Mean	First Decile	First Quartile	Median	Third Quartile	Ninth Decile	Rate of Error
Public Databases								
Annual Salary		\$26,404	\$19,014	\$21,622	\$25,970	\$33,302	\$37,702	
Incentive/VariablePay		120111001						
Total Direct Annual Compensation		\$26,404	\$19,014	\$21,622	\$25,970	\$33,302	\$37,702	0.2
ERI Assessor Databases								
Annual Salary		\$30,513	\$26,074	\$27,900		\$32,661	\$35,035	
Incentive/VariablePay		\$356	\$306	\$328	\$352	\$384	\$411	
Total Direct Annual Compensation		\$30,869	\$26,380	\$28,228	\$30,322	\$33,045	\$35,446	
Survey Participants' Databases								
Annual Salary		\$37,079	\$18,032	\$28,167	\$38,704	\$41,404	\$44,000	
Incentive/VariablePay		\$1,955	\$500	\$969	\$1,456	\$3,262	\$5,000	
Total Direct Annual Compensation	227	\$39,034	\$18,532	\$29,136	\$40,160	\$44,666	\$49,000	1.1

Position Description

Greets and receives callers or visitors at establishment, and determines nature of business. Asks for caller's or visitor's name, arranges for appointment with or notifies person called upon on caller's arrival, guides caller to destination, and records name, time of call, nature of business, and person called upon. May issue visitor's pass when required. May type memos, correspondence, reports, and other documents. May operate PBX telephone console to receive incoming messages. May make future appointments and answer inquiries. May perform variety of clerical duties and other duties pertinent to type of establishment. May collect and distribute mail and messages. May work in office of medical practitioner or in other health care facility and be designated accordingly. eDOT: 237.367-038



Selected Characteristics of Occupation (SCOs) from ERI's Occupational Assessor

eDOT SCOs*		Mental & Stress Demands	Physical Demands		Far Acuity	N	
		Understanding & Memory		Strength	S	Depth Perception	И
	237.367-038	Memory	F	Occasionally Lift/Carry	0	A ccommodation	0
Occupational Code	237	Short Instruction Memory	F	Frequently Lift/Carry	0	Color Vision	N
Specific Vocational Preparation (SVP)	4	Detailed Instruction Memory	F	Push/Pull	N	Field of Vision	0
Education Level	5	Sustained Concentration & Persistence		Walking	0	Environmental Conditions	
Worker Functions		Short Instruction	F	Sitting	F	Exposure to Weather	N
Data	3	Detailed Instruction	0	Standing	0	Extreme Cold	N
People	6	Concentration & Attention F		Sit/Stand Option	N	ExtremeHeat	N
Things	7	Work Schedule O		Climbing	N	Wet and/or Humid	И
Literacy Demands		Work Routine	F	Balancing	N	Noise Intensity Level	2
Mathematics Level	2	Work Distractions	F	Stooping	N	Vibration	N
LanguageLevel	3	Work Decisions	0	Kneeling	N	Atmospheric Conditions	N
ReasoningLevel	3	Work Completion	F	Crouching	N	Proximity to Moving Parts	N
Aptitudes	93	Social Interaction		Crawling	N	Exposure to Electrical Shock	N
General Learning Ability	3	Public Interaction	F	Reaching	0	Working In High Places	N
Verbal Aptitude	3	A ssignment/A ssistance	F	Reaching Upward	0	Exposure to Radiation	N
Numeric Aptitude	2	Work Review	0	ReachingDownward	0	Working With Explosives	N
Spatial Aptitude	2	Peer Interaction	F	Handling	0	Exposure to Toxic Chemicals	N
Form Perception	2	Work Behavior	F	Fingering	0	Exposure to Biohazards	N
Clerical Perception	3	Adaptation		Feeling	И	Other Environmental Conditions	N
Motor Coordination	2	A daptation to Change	0	Keyboard Use	F	Additional Measures	
Finger Dexterity	3	Hazard Awareness	0	Talking	F	Creativity	0
Manual Dexterity	2	Travel	0	Hearing	0	Administrative Activity	0
Eye-Hand-Foot Coord.	2	Independent Planning	0	Tasting/Smelling	N	Discretion/Independent Judgment	F
Color Discrimination	1			Near Acuity	0		

^{*} For an explanation of eDOT SCO values, please see the definitions on page 265.

Trended EEO-1 Demographic Estimates Specific Census data can be obtained by subscribing to ERI's Geographic Assessor

Trend to Month/Year eDOT Title:		Receptionist			Codes: eDOT Code:		237.367-038	
OES Area:		US - National			OES Code:		1930007000000	
SOC Job Family:		Receptionists and In	formation Clerks		SOC Code:		434171	
			Black or African	Native Hawaiian or Other Pacific			American Indian or	
	Total	White	American	Islander	Asian	Hispanic or Latino	Alaska Native	Two or More Races
Male	7.3%	4.8%	0.9 %	0.0%	0.4 %	0.9%	0.1%	0.2%
Female	92.7%	68.2%	9.6%	0.1%	2.0 %	10.5%	0.6%	1.6%
Totals	100.0%	72.9%	10.5 %	0.1%	2.5%	11.4%	0.6%	1.8%

Sample Information

Benchmark Title	Mean Total Compensation			
Chief Human Resources Officer	\$265,552			
Materials Manger	\$102,146			
Assembly Supervisor	\$65,427			
Logistics Coordinator	\$43,642			
Receptionist	\$32,686			
Laboratory Aide	\$29,981			

Information is from ERI Assessor databases as of March 31, 2013.

Benchmark Job List

Abrasive Products Sales Representative Customer Service Representative (General Calls)

Accountant Customer Service Representative (Specialized Calls)

Accounting Clerk Electrical Engineer

Accounting Manager Electrical Engineering Technician

Administrative Assistant Engineering Manager
Area Sales Manager Engineering Technician
Assembler Product (Bench) Environmental Engineer

Assembly Supervisor Expediter

Biochemist Facilities Planner
Building & Facilities Manager Forklift Operator
Buyer/Purchasing Agent Fuel Attendant
Chemical Engineer HVAC Mechanic

Chemical Engineering Supervisor Industrial Engineer

Chemical Engineering Technician Labor Relations Manager

Chemical Laboratory Technician Laboratory Aide
Chemical Operator Laboratory Clerk

Chemical Plant Maintenance Worker

Chemical Plant Manager

Laboratory Clerk

Logistics Coordinator

Machine Assembler

Chemical Plant OperatorMachine OperatorChemical Plant SupervisorMachine Setup OperatorChemical Process HelperMachinery MechanicChemical Processing LaborerMaintenance ElectricianChemical Sales RepresentativeMaintenance MechanicChemical Test EngineerMaintenance Technician

Chemist Manufacturer's Sales Representative

Chief Executive Officer Manufacturing Engineer

Chief Financial Officer Manufacturing Engineering Manager

Chief Human Resources OfficerManufacturing ManagerChief Manufacturing OfficerMaterials EngineerChief Marketing & Sales OfficerMaterials ExpediterChief Operating OfficerMaterials Handler

Computer Programmer Materials Manager

Cost Estimator Methods & Procedures Analyst

Customer Service Manager Numerical Control Machine Operator

Numerical Control Machine Setup Operator

Occupational Nurse

Overhead Crane Operator

Packaging Engineer Packaging Manager

Packaging/Filling Operator

Payroll Clerk
Payroll Supervisor

Plant Engineer

Preventive Maintenance Coordinator

Procurement Clerk

Product Development Engineer Product or Brand Sales Manager

Production Planner

Production Planning & Control Manager

Programmer Numerical Control

Punch Press Operator
Purchasing Manager
Quality Control Inspector
Quality Control Manager

Quality Control Technician

Quality Control Test Technician

Receptionist

Refrigeration Mechanic Regulatory Affairs Manager

Research & Development Manager (Technical)

Safety Manager

Shipping & Receiving Clerk
Shipping & Receiving Supervisor

Time Clerk

Top Engineering Officer
Traffic Rate Analyst
Transportation Manager

Value Engineer

Vendor Quality Supervisor Warehouse Manager Warehouse Worker

Welder

Workers' Compensation Administrator